

Job Specification: Implementation Manager, Iloilo, Philippines

Overview of reach52 and Our Work

reach52 (R52) is a social enterprise which aims to bring universal basic healthcare services to communities in low access, developing regions through an innovative service model and technology platform. Our approach focuses on leveraging existing community facilities (such as shops, churches, schools etc) and people to use a key technology platform to help deliver basic healthcare services to their fellow citizens.

This allows core health services to be distributed deeper into communities where traditional healthcare services are unable to reach (such as Barangay Health Centres), giving basic support locally but also providing a navigation service where patients are able to find local clinics, purchase affordable quality medication and microinsurance, understand financing options (PhilHealth, PCSO etc) and connect them to regional and national healthcare facilities.

Going to work each day and creating new ways to positively impact people's lives is at the heart of what we do. To learn more about reach52, watch this short video <https://vimeo.com/386671270>

Overview of the Role

reach52 works closely with communities to coordinate, plan and execute health related programs in close partnership with local stakeholders to increase awareness and promote a healthier lifestyle. The Implementation Manager is also responsible for successfully delivering sponsored programs in selected sites across maternal and child health, infectious diseases, chronic disease management programs/ amongst others. This includes planning, stakeholder management, monitoring and evaluation of program impact.

The successful candidate will be part of a fun loving, hardworking team based in Iloilo, who is an entrepreneurial self-starter, detail oriented and impact outcomes focused. This role requires frequent travel to implementation sites. He/she will also be required to work closely with the technical team to provide timely feedback on user interface related issues, follow up on bug fixes and propose changes to improve our technology platforms.

A strong knowledge of public health, project management and service delivery implementation would be advantageous.

Title: Manager, Implementation

Employment: Full time contract with 6-month probation period

Start Date: ASAP

Location: Iloilo, Philippines

Must have/be: Be based in Philippines with right to be employed there

Reporting to: COO

Role Scope and Responsibilities

The core role scope and responsibilities will be:

- Work with reach52 partners (government, private companies, NGOs etc) to deliver bespoke community programs
- Work with IT developers to share technology changes needed and provide business guidance.
- Manage and deliver user training.
- Manage reach52 service implementation – aligning scalable activities with target impact outcomes.
- Work on strategy for new launch sites and inform pipeline for service expansion through effective yet cost efficient methods.
- Help design solutions based on community needs (e.g. partner products and services);
- Conduct rigorous analysis of data and results.
- Work with management team on other strategic projects as the need arises.
- Brief internal stakeholders and work collaboratively with other teams.

Person Specification

The ideal candidate will have:

- 3-5 years' experience in healthcare, project delivery, consultancy and/or training.
- Knowledge of healthcare, public health and/or healthcare technology platforms.
- Ability to think outside the box in a very innovative way.
- Excellent written and verbal communication skills.
- Attention to detail, working to deadlines and project management.
- Willingness and ability to travel to pilot sites (and stay there for 1-3 weeks for implementations);
- Willingness to learn new skills and work hard to get implementations complete in challenging but rewarding environment.
- Ability to work with developers and translate launch site and other user needs into technology features that can be developed.
- Inspire confidence from new partners, and be trusted by them to work with reach52

Interested candidates may send in their CV and cover letter to operations@reach52.com