

Quality Assurance Tester, India

52% of the world can't access healthcare: we're a business that does something about it. Join us.

How does it work? We've built an app that works offline, and then go to more rural areas and train the health workers and independent people to be a decentralised network of field agents. They collect data on health needs, run targeted awareness and screening campaigns (which is productised and funded by a huge range of global companies) and then order and manage the distribution of private sector medicines, insurance plans and community health products! We're now looking to enhance this platform more, and become a comprehensive, end-to-end health service for less urbanised.

This isn't an easy task, but we're doing it – this isn't all talk! 5 countries, 5,500 agents trained, 50 core staff, and 500,000 lives touched so far. Most of this growth came in 2021, and we are planning to double this in the next six months too...

Why work with us? We are a tech start-up, in a unique space, with a new value proposition to build a socially minded business models for half the planet. You get to be creative, move fast, own truly important things, grow, and help people. We're not a charity either, we are redesigning how affordable healthcare is delivered through truly innovative business and service delivery models – we've raised VC money and are revenue generating and are focusing on our scale up.

We already work with over half of the world's largest pharmaceutical companies and have footholds in five markets, including India and Indonesia (with close to 20% of the world population there – with more growth and partnerships planned), and Philippines, Cambodia, and Kenya too! We're just getting started though, so get onboard: do something that matters.

Learn more on [our website](#), find some of our features in the news ([Tech in Asia](#), [Straits Times](#), [with our founder story](#), or [Facebook talking about us](#)? Or just Google reach52!), [watch this explainer video](#) – or just get in touch! 😊

Who are we looking for?

reach52 has apps that work both online and offline in low resource settings, and we are seeking an experienced QA Tester to develop test plans for new and existing software, automate testing, debug code and improve the usability of our programs! The ideal candidate is passionate about our mission to deliver healthcare through offline-first digital health models in rural areas. She/he will have a strong track record of balancing the needs of end users, partners, internal stakeholders in a fast-paced, dynamic start up environment. We operate the markets above, so exposure to working with both teams and end users globally will be desirable. The candidate should be able to work well with our engineering teams team based in the Philippines and India.

India is an emerging market for us, and we are rapidly expanding our user base in this area. We need to continue to build our portfolio of integrated applications and ensure that they work in a frictionless manner despite being deployed in a challenging, off-line environment. We currently use document databases java/kotlin android off-line applications, together with node.js / javascript web apps. We have extended workflows that mean our processes flow from applications on android and through to web technologies depending on the access channel. Due to the broad nature of our core applications, we see test automation as a key to improving coverage and quality of testing. This is an opportunity for an enthusiastic, self-motivated individual to make a big difference in the test management space whilst also making an impact on people's lives.

Title: Quality Assurance Tester

Employment: Full time contract with probation period

Start Date: ASAP

Location: Flexible, ideally Bengaluru

Reporting to: Engineering Lead

What you'll do

The core role scope and responsibilities of the role will be:

- Review and analyze system specifications
- Develop comprehensive test plans for manual and automated testing
- Responsibility for test execution and reporting on the quality of our software products
- Management of testing outputs of multiple development streams working on the same product
- Report bugs and errors to development teams in a timely manner
- Help troubleshoot issues
- Support the release management and delivery process into LIVE
- Support other aspects of assurance within the engineering side of the business to improve processes and quality

Who you are (probably!)

We're reasonably sure you should have a profile like this, but we can flex sometimes:

- Desire to assist the Engineering Lead in defining and developing the testing and assurance discipline to suit a multi-site delivery team
- Experience with android and web testing tools, primarily in the opensource arena as we are a not-for-profit organisation
- Good experience in software testing methodology and automated testing
- Experience with the software lifecycle
- Experience of Jira and test tool add-ons is an advantage
- Good written and oral communication in English is essential for communication in our global team, other regional dialects/languages is an advantage
- Has their own reliable device and internet fit for proper work
- Strong team working skills, ability to work to deadlines, and flexibility to work as part of a small-but-growing team in a dynamic way

Up for it? Love it! Ship your CV, and introduce yourself, to operations@reach52.com!